

# Start your CSU Application

## Step 1

1. Go to [www.csumentor.edu](http://www.csumentor.edu)
2. Click on the “Apply Online” tab.
3. Click on the “Undergraduate Admissions Applications”.
4. Click on the box with the **Year** and **Semester** you wish to apply for.
5. *IF you already HAVE an account*, log in with your Username and Password on the right side of the screen and proceed to **Step 3**. *IF you DO NOT have an account*, proceed to **Step 2**.

## Step 2

1. Scroll to the bottom of the screen and click on “Create an Account”.
2. On Screen 1 of 3, please provide the following information:
  - a. Name
  - b. Date of Birth
  - c. Email Address (input twice)  
*-It is recommended that you set up an email specifically for your university applications. Check your email (including junk mail) regularly.*
  - d. Username and Password

*-Please make sure to write it down so you don't forget it.*

- e. Password Hint and Answer
3. Click “Next”
  4. On Screen 2 of 3, please provide the following information:
    - a. Mailing Address
    - b. Phone Number
    - c. Current Grade Level: **COLLEGE JUNIOR**  
*-Failure to note that you are a college junior will result in application questions about high school that you do not need to answer.*
    - d. How you heard about CSUMentor.
    - e. Click “Next”
  5. Screen 3 of 3 is a “Congratulations” message for the new CSUMentor account that you created.
  6. Click on “Next Page” and proceed to **Step 3**.

## Step 3

1. Select a campus from the drop-down list and click on “Start New Application”
2. Read message from the campus for information on completing the application.
3. Click on “Begin Application” at the **bottom** of the page, and begin your application.

## Tips:

- You do not have to finish the application in one sitting. You can save your information and come back to it.
- You may request to have the fee of your university application waived. The online fee waiver application is available at the end of your application.
- Please print out your unofficial transcripts to help you complete your application.
- Please print out the confirmation page after successfully submitting your application.

## Application Assistance From the CSU

**U.S. Toll-Free Hotline:** 1-800-468-6927 or 310-842-9800

**Email:** [support@CSUMentor.edu](mailto:support@CSUMentor.edu)

**If you encountered an error or technical problem with your application...**

*Please provide your full name or username, your telephone number or email address, any details you remember about what you were entering or clicking on when the problem occurred, and the heading/title or WWW address of the screen you were working on.*