



Starfish Early Alert

THEIR APPROACH

Starfish is an online platform that allows faculty to provide students with direct feedback about their course performance, connect students to academic resources and support, and message students directly. Communicating through the system, faculty celebrate students' success through the use of the Kudos feature. Starfish also works globally; faculty can use the Progress Surveys to engage with an entire class via the class roster. Being able to offer timely feedback and connect students to supports via a tool like Starfish is a great example of making transformational change under the guided pathways framework.

WHAT THEY ARE DOING

While LBCC has been using Starfish since Fall 2018, this year four enhancements were made to the system:

1. Integrating with Canvas, which offers better connectivity for faculty and students alike;
2. Piloting case-management for First-Year Experience (FYE) students with the goal to expand utilization with the Student Success Teams in Fall 21;
3. Launching Success Plans for FYE students; these are a digital "To Do" list that help students track sequential milestones toward an academic goal;
4. Introducing the "Raise Your Hand" feature where students self-refer, which triggers a flag for the Basic Needs manager to contact students who are experiencing food or housing insecurity with the goal of connecting them with various resources.

WHAT THEY ARE LEARNING

The Starfish implementation team has worked with many faculty members who have informed the design of the platform. From the faculty participants, the team learned the importance of keeping Starfish simple and accessible. They also learned that strong partnerships with service areas that support students and thoughtful feature enhancements are key ingredients to proactive improvements that benefit students!

Learn more about [Starfish](#) at LBCC at LBCC!

"The more students complete classes, the more they graduate, enter workforce or transfer. With Starfish, student success is just a few clicks away"

