

Instructions to reset Browser Cache:

Chrome

1. In the browser bar, enter:
chrome://settings/clearBrowserData
2. Select the following:
 - Browsing history
 - Download history
 - Cookies and other site and plug-in data
 - Cached images and files

From the drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select the beginning of time or All time.

3. Click Clear browsing data.

Firefox

1. From the History menu select Clear Recent History.
If the menu bar is hidden, press **Alt** to make it visible.
2. From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.
3. Next to "Details", click the down arrow to choose which elements of the history to clear; to clear your entire cache, select all items.
4. Click Clear Now.
5. Exit/quit all browser windows and re-open the browser.

Microsoft Edge

1. In the top right, click the Hub icon (looks like) and click Setting
2. Under **Clear browsing data**, select **Choose what to clear**.
3. Select Browsing history, then Cookies and saved website data, and then Cached data and files. Click Clear.
4. After the "All Clear!" message appears, exit/quit all browser windows and re-open the browser.